

## Pet Stay Agreement and Guidelines

To ensure a comfortable and safe stay for all guests, we kindly ask for your understanding and cooperation with the following rules.

- Only dogs weighing 15kg or less are allowed, regardless of breed.  
※Animals other than dogs are not permitted.
- Pets must be properly trained (no biting, excessive barking, jumping, or inappropriate toileting).  
Please ensure your pet does not disturb or cause harm to other guests.
- A maximum of two dogs is allowed per guest room.
- A pet accommodation fee of ¥10,000 per pet per night (including tax and service charge) will be charged.
- In accordance with the law, pets must have received rabies and combination vaccinations in advance.  
Please submit a copy of vaccination certificates dated within the past 12 months either in advance or at check-in. In principle, guests without proof of these two vaccinations will not be allowed to stay.  
If vaccination is not possible, please provide a veterinarian's medical certificate.
- Pets must not be at risk of transmitting zoonotic diseases.
- If you leave your pet alone in the room, it must be placed securely in a carrier.
- Room cleaning and minibar replenishment will be conducted only when guests are present or when pets are taken outside.  
Please inform housekeeping of your preferred time in advance.
- Outside of guest rooms, pets must be kept in a fully enclosed carrier when moving through public areas. (No part of the pet's body may be exposed from the carrier.)
- Pets are not allowed in restaurants, bars, wellness areas, or banquet halls.  
However, pets are welcome at the terrace seating of Restaurant P72 on the 1st floor only.
- If your pet relieves itself outside the guest room, please notify a staff member immediately.
- When walking your dog outside, please be mindful of traffic and other guests.  
Owners are responsible for cleaning up after their pets.
- After outdoor walks, please clean your pet's paws before returning to the room.

**Please take every precaution to prevent damage to the building, furniture, or amenities caused by your pet. In the event of any damage, compensation may be required.**

**Furthermore, the hotel assumes no responsibility for any harm or trouble caused by your pet to other guests during your stay.**

**By staying with a pet, you acknowledge that you have read, understood, and agree to comply with all of the above rules during your stay.**